

# WELCOME TO WESTHAMPTON PRIMARY CARE!

**Comprehensive, Family-Centered Medical Care** for patients of all ages, including Child and Adolescent Care, Vaccinations, Geriatrics, Nutritional Counseling, Acupuncture, Osteopathic Manipulative Medicine, Functional Medicine, Wellness and Prevention.

We are also excited to complement these services by utilizing a cutting edge electronic medical record as well as a team of dedicated care managers, including our front office and nursing staffs.

Please hold on to this brochure in case you have any questions as it covers many of our important policies. If you have any questions, please feel free to ask any of our staff members or take advantage of our expanded office hours, and we'll be happy to help.

**TO ESTABLISH YOUR  
PATIENT PORTAL ACCOUNT,  
SPEAK WITH OUR OFFICE  
STAFF DURING YOUR  
NEXT VISIT.**



## Stony Brook Southamptton Hospital

### WESTHAMPTON PRIMARY CARE CENTER

147 Beach Road, Suite A, at Montauk Highway  
Westhampton Beach, NY 11978  
Phone: (631) 288-7746  
Fax: (631) 288-7111

#### PATIENT RESPONSIBILITIES

Take ownership of your care by proactively telling us about your needs and concerns.

Call our office as soon as possible to reschedule a scheduled appointment if you cannot keep it.

Understand that patients who repeatedly do not show up to visits may be discharged from our practice.

Be sure to ask for refills during your appointments. Refills given during that time should include sufficient quantities until your next visit.

Understand that certain medications, including most controlled substances, **WILL NOT** be prescribed or refilled over the phone.

Remember that prescription refill requests should be called in to your pharmacy. They will contact us directly for refill requests.

Let us know when you see other medical providers and which medications they have prescribed or changed.

Visit [www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov) or call (855) 355-5777 if you need help obtaining affordable health insurance



Stony Brook University/SUNY is an affirmative action,  
equal opportunity educator and employer.



## Stony Brook Southamptton Hospital

### WESTHAMPTON PRIMARY CARE CENTER



## YOUR PATIENT-CENTERED MEDICAL HOME



#### OFFICE HOURS

**Monday**  
8:00 AM - 6:00 PM

**Tuesday & Wednesday**  
8:00 AM - 8:00 PM

**Thursday**  
8:00 AM - 6:00 PM

**Friday**  
8:00 AM - 5:00 PM

**Saturday**  
8:00 AM - 4:00 PM  
for walk-in acute sick visits

## WHO WE ARE

Our medical group takes pride in functioning as a patient-centered medical home. This means that we work diligently to strengthen relationships between you and your care team. This relationship between you and your primary care physician is what helps to personalize our approach to your health as we work together to achieve your health and wellness goals.

## OUR PRACTICE'S PRIMARY GOAL IS TO ESTABLISH THIS LONG-TERM RELATIONSHIP WITH YOU.

We are also proud to collaborate with the Residency Program in Social Osteopathic Medicine at Stony Brook Southampton Hospital in training the next generation of primary care providers for the East End of Long Island. The Residency Program at Stony Brook Southampton Hospital was developed to train physicians for the community setting. The objective of this residency is to provide a comprehensive and educational experience that will afford residents exposure to the various required disciplines.

You may be assigned a resident along with your Primary Care Physician. This educational aspect of our medical home practice will help to improve healthcare by ensuring continuity of your care. Because of this, we strongly encourage every patient to select their own primary care physician.



# Stony Brook Southampton Hospital

## WESTHAMPTON PRIMARY CARE

### OUR GOALS

- To treat our patients with the utmost kindness, respect, and consideration.
- To provide our patients with the highest level of quality, patient-centered, evidence-based medicine.
- To encourage and educate our patients in self-management of their chronic disease states through continuity of care, longitudinal counseling, and education.
- To encourage an overall state of wellness by emphasizing proper diet, exercise, smoking cessation, and responsible use of medications.
- To coordinate care across health settings, from our primary care office to specialists in the community, including behavioral health, and to provide focused follow-up after inpatient services.
- To ensure equal access to care for all patients, regardless of background.
- To respect each patient's fundamental right to privacy.

### URGENT OR ROUTINE CARE

- Our office is happy to assist you if you require a same-day appointment. Because of the nature of scheduling, this may mean that you see someone other than your usual primary care physician, but we will do our best to accommodate you.
- Urgent calls received during office hours, including those regarding medications or laboratory tests, will be handled by nursing staff.
- **FOR EMERGENCIES THAT CANNOT WAIT, PLEASE CALL 911 OR GO TO THE EMERGENCY ROOM.**
- Non-urgent messages left with our office after hours will be returned by the end of the next business day.
- Please inform us if you receive services from other healthcare providers (urgent care center, walk-in clinic, hospital, specialists). We would like to maintain your most up-to-date medical information to provide you with the best care possible.